

Two major banks join Indian Land

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Content

Among the multitude of new businesses coming to Indian Land are two national banks: Wells Fargo and Fifth Third Bank. Both are located along U.S. 521, just over a mile apart.

Wells Fargo

Wells Fargo's Cross Creek branch officially opened for business May 1 and can help customers with financial health, account openings and servicing, assistance with digital banking options and mobile banking tools, according to Wells Fargo corporate communications spokesperson Josh Dunn.

Dunn said the bank has an ATM (assisted service and walk-up), customer Wi-Fi and charging stations, night depository and a digital lounge for customers to practice using online banking tools. The bank has seven employees, including branch manager Jake Oswald, Shannon Carlin, Danielle Escobar, Hannah Lee, Victoria Miller, Diego Quintana and Arriel Raymonvil.

The Cross Creek branch is the second full-service Wells Fargo in Lancaster County, with the other at 705 N. Main St., Lancaster. Wells Fargo also has three other ATM machines in the county, two in Indian Land gas stations and one on Airport Road in Lancaster.

Dunn said the Cross Creek branch was designed and built to the U.S. Green Building Council's Leadership in Energy and Environmental Design (LEED) standards. The new bank has energy-saving LED lights, low flow water fixtures, low toxicity paints and materials, with 75% of construction materials saved from landfills and building materials composed of recycled content and cradle-to-cradle materials.

"The Cross Creek branch opening reaffirms Wells Fargo's long-standing commitment to meet our customers' financial needs," said Tiffany McCallum, district senior manager for Wells Fargo. "This branch and the bankers will play an important role in strengthening our relationship with the Fort Mill community."

Its address is 8352 Charlotte Highway, Indian Land. Hours are 9 a.m.-5 p.m. Monday-Friday, and its phone number is 803-831-6589.

Fifth Third

Fifth Third Bank is expected to open at 7724 Charlotte Highway at the end of September or early October.

“Because we already have a large number of commercial and consumer customers in Indian Land, it is one of our most requested areas for a new Fifth Third branch,” said Fifth Third Bank Carolinas Region President Lee Fite. “We are extremely excited to add this location.”

Amber Darnell, vice president and regional marketing manager in the Carolinas region, said Fifth Third is opening this branch because Indian Land and south Charlotte are two of the fastest-growing areas in the region. This will be the first Fifth Third Bank in Indian Land.

The branch will have four to five employees, be about 1,900 square feet and is brand new from the ground up construction, according to Darnell.

The branch will be a full-service location, offering all bank retail services, along with the ability to bring in partners from commercial, wealth and private banking. There will also be offices, booths, a tech table and indoor seating.

Fifth Third Bank is relying heavily on technology, Darnell said, to allow customers a variety of service as opposed to just having traditional bank tellers.

“Rather than having teller windows, the new space gives employees the freedom to move around the lobby,” Darnell said. “Tablet computers encourage a more direct and personal way of serving customers.”

The technological aspects are what Fifth Third banks are calling NextGen banking.

Fifth Third Bank is headquartered in Charlotte, and the corporation plans to open another 120-130 branches in the Southeast over the next five years, according to public scoping documents by Atlantic Capital Partners.

Child images

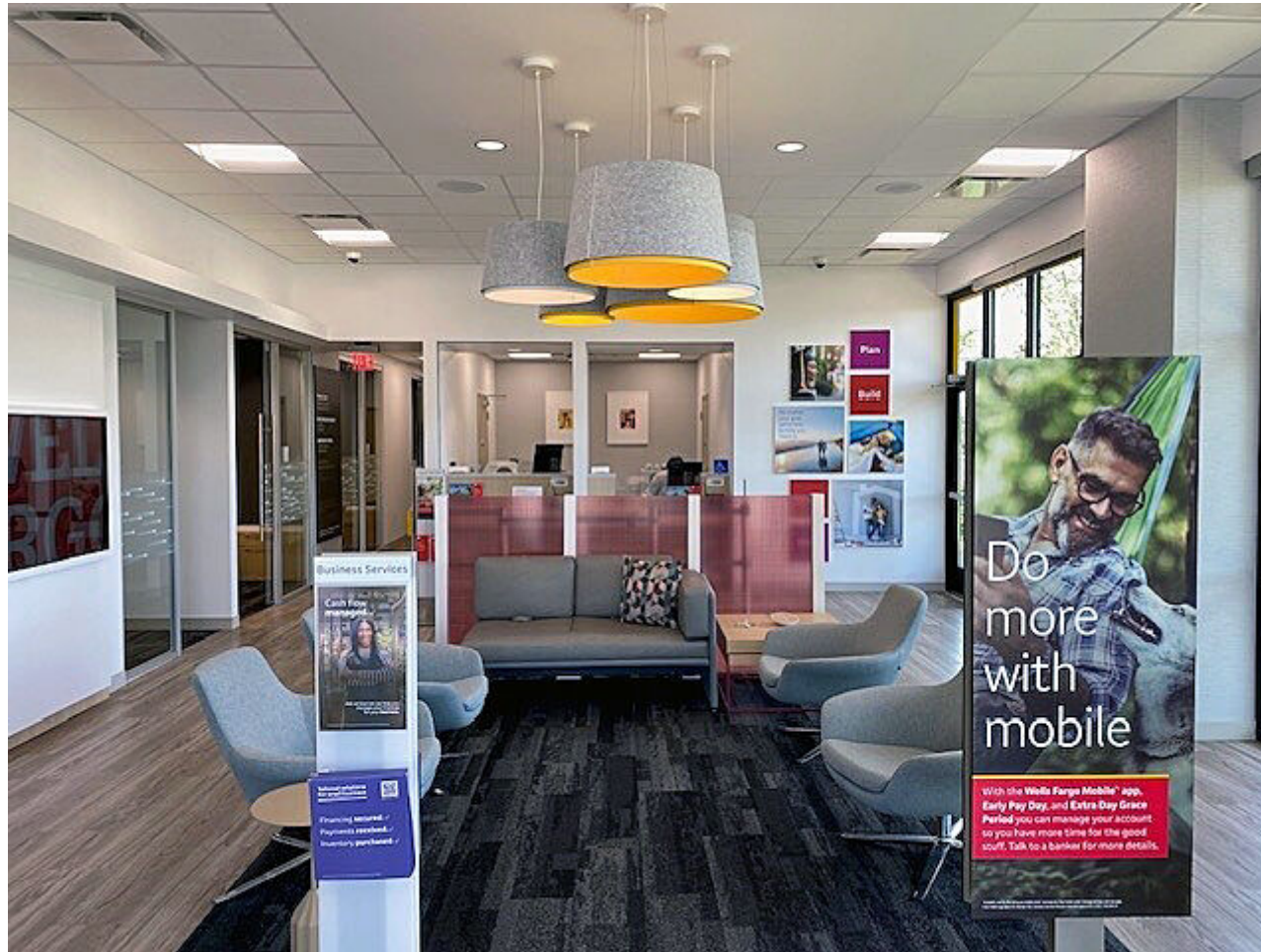
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